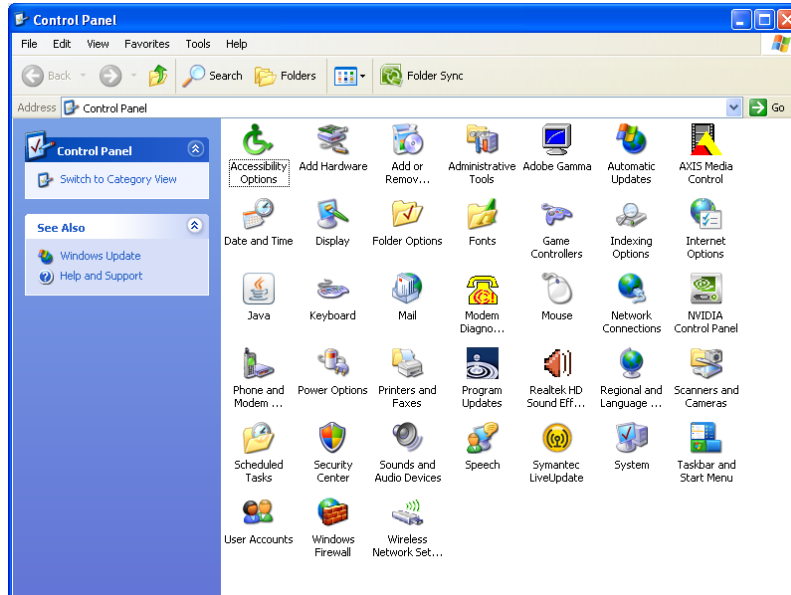
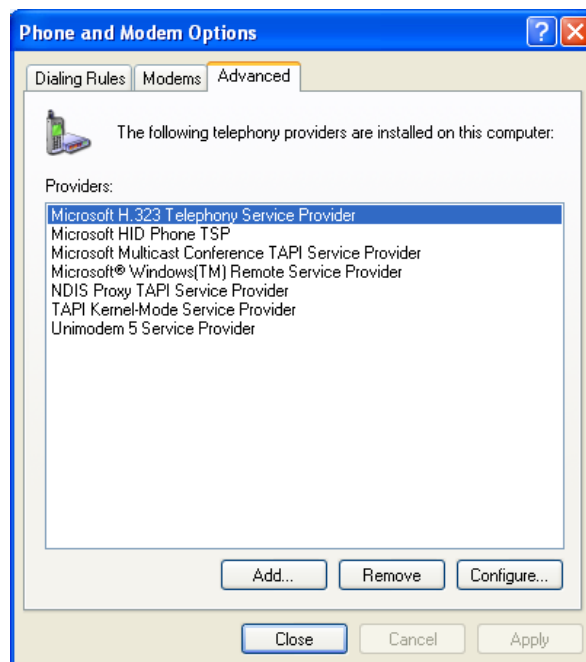


Adding TAPI Integration into Sage Act! 10

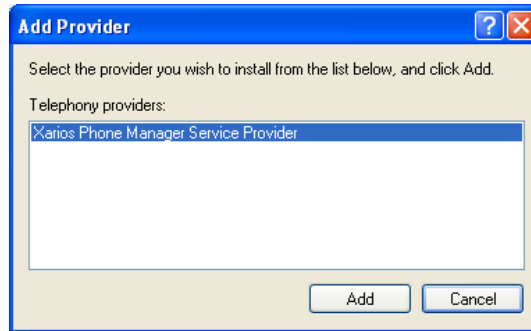
First of all before adding the Xarios TAPI Integration into Outlook the user will need to add the driver into Windows itself. In order to do this the user should first go to the windows control panel:



In here the user should then double click or right click and open 'Phone and Modem Options', which will bring up another window with 3 tabs, the user should then click on the 'Advanced' tab:

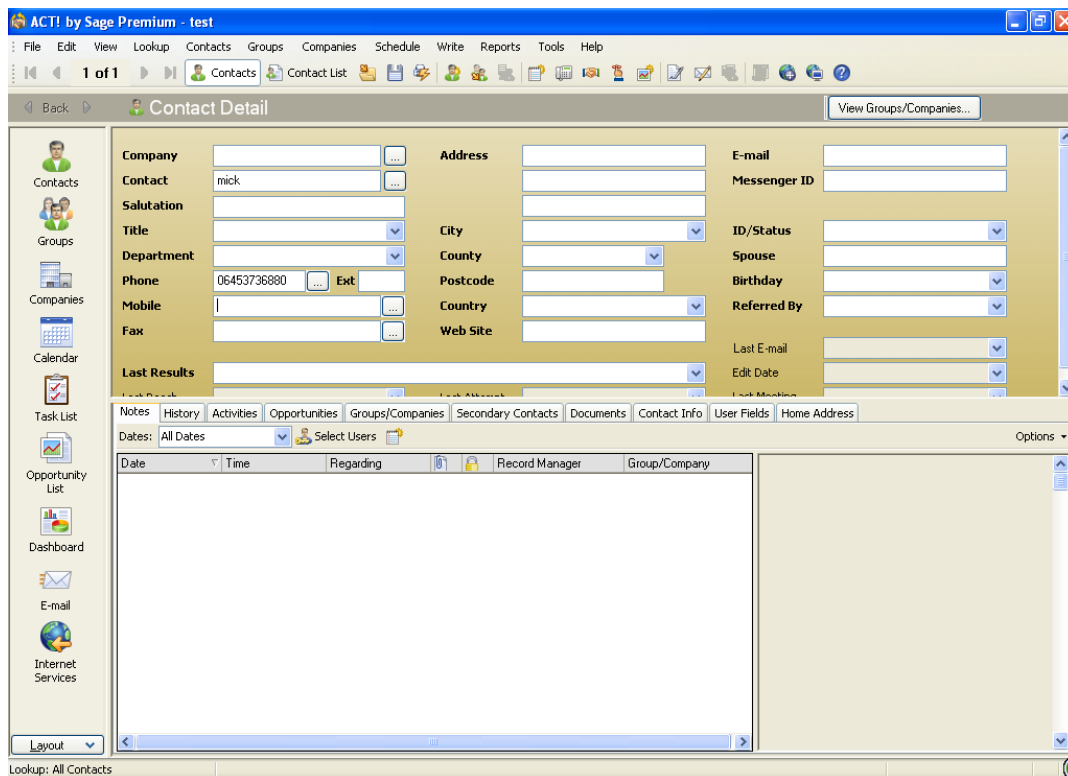


This tab shows all the telephony providers that are installed on the local machine, If the Xarios TAPI driver is not on the list then the user should click the 'Add...' button, this will bring up all the extra available providers the user has on the computer that have not been added as a usable device. In the new window the user should be able to see the "Xarios Phone Manager Service Provider". To add the device, simply click the 'Add' button.

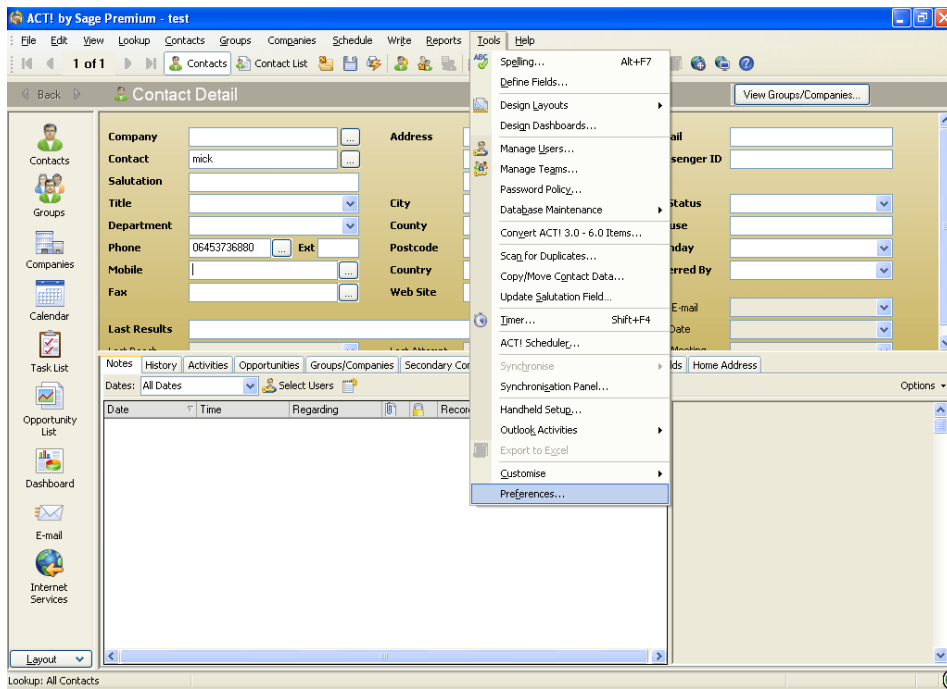


This should now return the user to the previous window for 'Phone and Modem Options' and the "Xarios Phone Manager Service Provider" should now be at the bottom of the list and ready to be used. (Please Note that the Xarios TAPI driver does not need to be configured in any way)

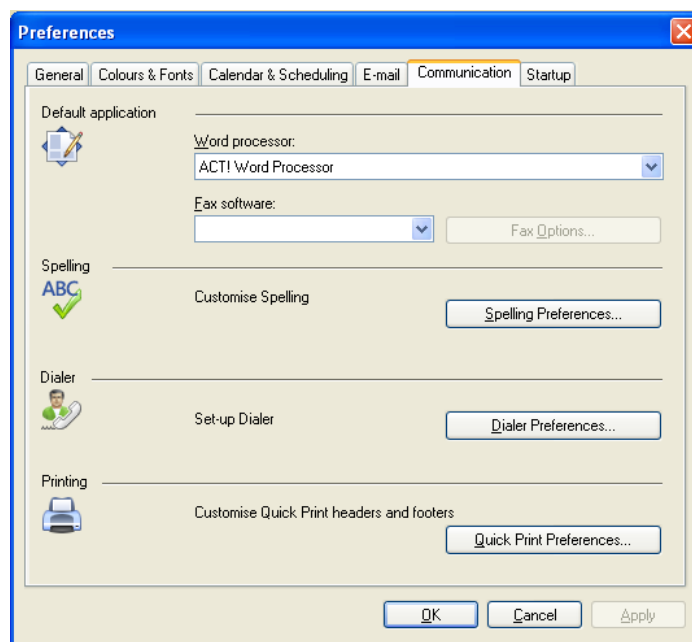
Now that the Xarios Phone Manager Service Provider is added to the local machine, the user can add it into other Applications, in this case Sage Act! 10. To do this, first load up Sage Act! 10:



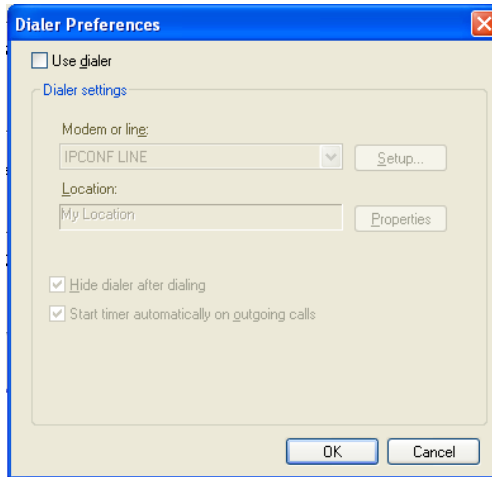
Next the user should go to the tools drop down menu and then click preferences:



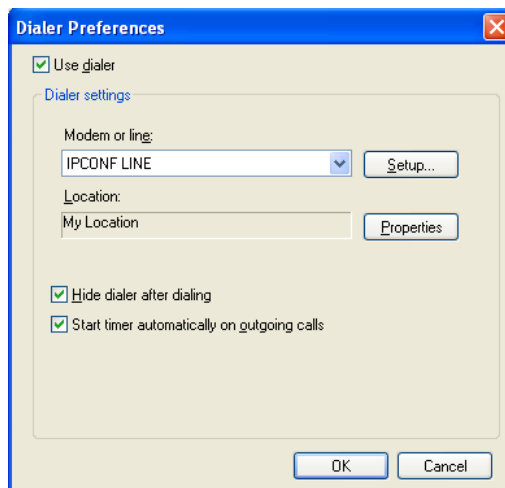
This will bring up a new 'Preferences' window, in here the user should go to the 'Communications' tab:



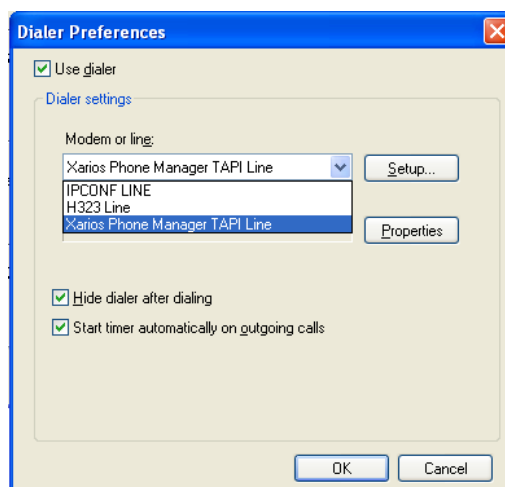
Once in the 'Communications' tab the user should then click on the 'Dialler Preferences...' button where the user can set up the dialler to use in Sage Act! 10:



In this new window the user will first need to activate using the dialer by clicking on the 'Use dialer' option so that a tick appears, this will make the other options become available:

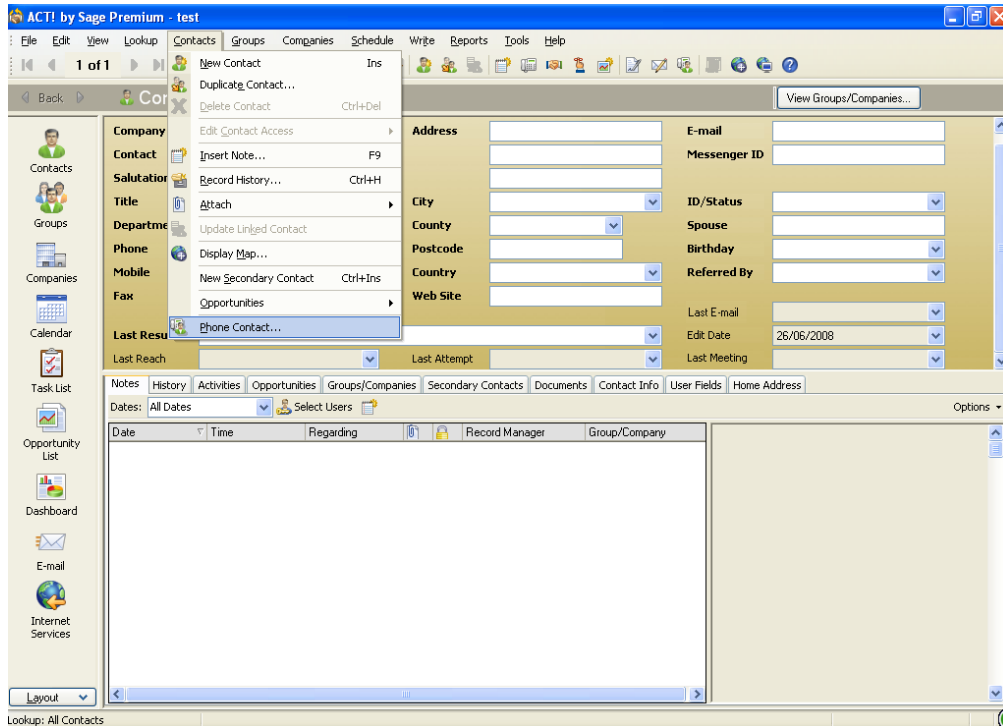


Finally the user will have to use the drop down box in the 'Dialer Settings' and select the "Xarios Phone Manager TAPI Line"



Then, Simply click 'OK' to save the settings on both of the open windows, once this is done the TAPI driver is working and ready to make calls.

In order to make a call from Sage Act! 10 the user should first go to the 'Contacts' tab along the top row of the application (from any section of Sage Act! 10):



Within here the user should click on the 'Phone Contact...' option which will bring up a new 'Dialler' window where the user can now simply click 'Dial' to make a call using the Xarios Phone Manager TAPI Line:

