

CRM Integration

for the Mitel 5000 PBX



August, 2011

Application	Versions	Screen Pop	Calendar Sync	Call History
Outlook Plugins				
Microsoft® Office Outlook®	XP, 2000, '02, '03, '07, '10	✓	✓	✓
Professional Plugins				
Goldmine	5, 6.5, 6.7, 8	✓	✓	✓
Maximizer	9	✓	-	✓
Microsoft® Dynamics CRM	3, 4	✓	-	✓
Microsoft® Dynamics CRM 2011	5	✓	✓	✓
Microsoft Internet Explorer®	6 (SP2), 7, 8, 9	✓	-	-
Microsoft® Office Access	XP, 2000, '02, '03, '07, '10	✓	-	-
Sage Act!	8, 9, 10, 11, 12, 13	✓	✓	✓
Sage SalesLogix	7.0 - 7.2	✓	✓	✓
Salesforce.com	N/A	✓	-	✓
Sugar CRM	6.0, 6.1	✓	-	✓
Advanced Plugins				
Goldvision	2007	✓	-	✓
Logical Office	7.1.4	✓	-	-
Microsoft® Dynamics Nav	4.0 SP2	✓	-	-
Sage CRM MME	5.7 - 6.0	✓	-	-
Sage CRM / Sage 200 CRM	6.0	✓	-	-
Soft Talk Office Talk	Enterprise Edition	✓	-	-
Tigerpaw CRM+	9,10 (Basic), 10.6, 10.7	✓	✓	✓

CRM Integration

for the Mitel MCD / 3300 PBX



August, 2011

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Outlook Plugins			
Microsoft® Office Outlook®	XP, 2000, '02, '03, '07, '10	✓	✓
Professional Plugins			
Goldmine	5, 6.5, 6.7, 8	✓	✓
Maximizer	9	✓	✓
Microsoft® Dynamics CRM	3, 4	✓	✓
Microsoft® Dynamics CRM 2011	5	✓	✓
Microsoft Internet Explorer®	6 (SP2), 7, 8, 9	✓	-
Microsoft® Office Access	XP, 2000, '02, '03, '07, '10	✓	-
Sage Act!	8, 9, 10, 11, 12, 13	✓	✓
Sage SalesLogix	7.0 - 7.2	✓	✓
Salesforce.com	N/A	✓	✓
Sugar CRM	6.0, 6.1	✓	✓
Advanced Plugins			
Goldvision	2007	✓	✓
Logical Office	7.1.4	✓	-
Microsoft® Dynamics Nav	4.0 SP2	✓	-
Sage CRM MME	5.7 - 6.0	✓	-
Sage CRM / Sage 200 CRM	6.0	✓	-
Soft Talk Office Talk	Enterprise Edition	✓	-
Tigerpaw CRM+	9,10 (Basic), 10.6, 10.7	✓	✓