

# Powerful Desktop Client

Connect to productivity



At Xarios we help customers be more efficient. Beyond reporting and real-time statistics, we offer tools for improved staff productivity. Our strength comes from our expertise on the desktop.

Here are 4 reasons why our Client App is so popular.



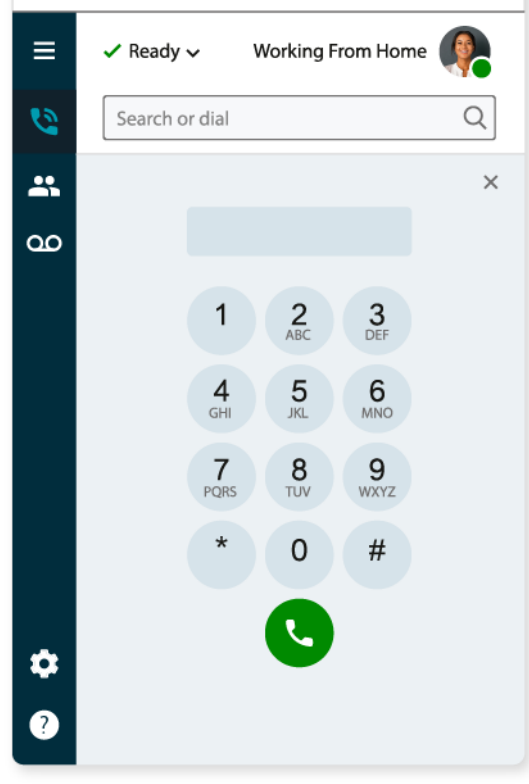
## Powerful Features Come Standard

Simplifies your communications with fast & easy connections, all with detailed call information.

- ✔ View user presence: Available, Busy on a call, or Away from their desk.
- ✔ Click-to-Dial on any contact or website/application telephone number.
- ✔ Stay informed with a consolidated Call History of all your devices, along with easy call backs. Compatible with all desktop phones, including Yealink, Polycom, & Mitel.

## Integrated Softphone (Optional)

- ✔ Make and receive calls with an integrated softphone right on the desktop.
- ✔ Perfect for remote and home users to keep in touch with colleagues and customers.
- ✔ Answer ring group and queue calls as if you were in the office.



## Special Features

Delivering innovations to the platform with features unique to Dimensions.



### Powerful Directory Contacts

Caller is searched against our integrated directory. Upon a match, specific customer information and custom tags are displayed for personalized call handling.

Reports include contact information for better analytics, such as Customer Inquiries vs New Leads.



### Convenient Call Recording Playback & Download

Call history displays a consolidated view of all associated devices and not just the primary extension.

With call recording enabled on the communication platform, you can now play it back and download a copy. Huge benefits for training and conflict resolution.



### Intelligent Presence Control

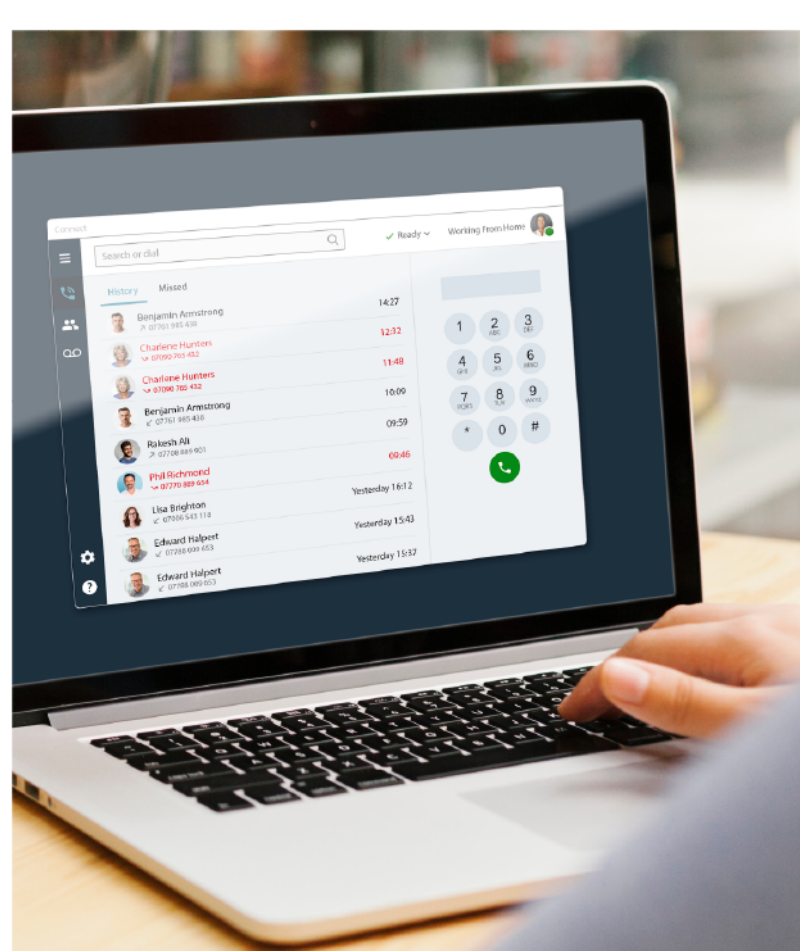
Predefined presence profiles with varying combinations of DND, Forwarding, etc.

In-a-meeting, automatically sets DND & sends to voicemail; Remote, sends calls to softphone & mobile; Out-of-office, sends to mobile & voicemail, etc.

## A Cost-effective Solution

In keeping with our value-oriented philosophy, everything comes standard and only the softphone is optional.

Making the Dimensions desktop client an obvious choice for price sensitive customers.



If you would like to download a copy of our newsletters, visit [Xarios' website](#).

[Visit Website](#)

Best Wishes,

*Xarios Team*