

Dimensions. Always delivering more than expected.



Dimensions BY XARIOS

Live & Customizable Wallboards

Every organization is different and communicates with their customers in different ways, that's why our Wallboards are completely customizable.

[Read More](#)

Choose from hundreds of different statistics, then filter them to show exactly the information needed to measure the performance of your staff.

Information on active calls can be clearly displayed so that all members of staff can see when customers are waiting or when service level targets are being affected.

Once configured, Wallboards can be displayed on any compatible browser or simply and easily deployed to any compatible TV using the dedicated Amazon FireTV application.



Live Call Data


Embed Corporate
Videos & Images



Use Color
to Show KPI



Amazon Fire TV



Configurable
Alarms



Manually
Entered Data

Wallboard Alarms

AGENT	ANSWERED	LOGGED IN	TALK TIME*	READY	AWAY	QUEUE CALL	OUTGOING
RACHEL	4		00:12:38				
FLORIAN	0		00:00:00				
YAZMIN	6		00:13:04				
MAGGIE	0		00:00:00				
ALEX	0		00:00:00				
NINA	4		00:16:56				
ALE	4		00:09:08				
KAITLIN	0		00:00:00				
CALLS WAITING	3	00:01:19	TOTAL CALLS	16	00:06:29	00:01:53	

The strength of the solution comes from its real-time events architecture. Information is collected in real-time, as calls happen.

As a result, operational information can be displayed on the wallboard screen, in colorful and easy to read tiles.

For critical statistics, alarms can be triggered when threshold counts, or time periods are reached. Alarms include color highlights, maximized tile size, and audio alerts.

All this makes the Wallboard an indispensable tool to offer the highest level of service to your callers. Know the current number of calls and who has waiting the longest. Be alerted right away when there are too many calls waiting in line.

[Visit Website](#)

Amazon FireTV



Easy deployment using Amazon Fire TV.

Our dedicated Real-Time Wallboard application for Amazon FireTV takes the complication out of deploying a Wallboard.

By using a FireTV to drive the screen instead of a computer, implementation and ownership costs are reduced and user training minimized.

Just link the application to a user on the system and select the Wallboard to display, it's that simple!

Keep Safe & Enjoy the Summer!

Xarios Team