

# Dimensions. Always delivering more than expected.



### Dimensions 🖂

### Live & Customizable Wallboards

Every organization is different and communicates with their customers in different ways, that's why our Wallboards are completely customizable.

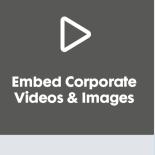
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## Choose from hundreds of different statistics, then filter them to show exactly the information needed to measure the performance of your staff.

Information on active calls can be clearly displayed so that all members of staff can see when customers are waiting or when service level targets are being affected.















#### AGENT ANSWERED LOGGED IN TALK TIME\* READY AWAY QUEU

**Wallboard Alarms** 

	RACHEL	4		00:12:38				
	FLOATER	0		00:00:00				
	YAZMIN	6		00:13:04				
	MAGGIE	0		00:00:00				
	ALEX	0		00:00:00				
	NINA	4		00:16:56				
	ALE	4		00:09:08				
	KAITLIN	0		00:00:00				
	CALLS WAITING	3	00:01:19	TOTAL CALLS	16	00:06:29	00:01:53	
The strength of the solution comes from its								

is collected in real-time, as calls happen.

As a result, operational information can be displayed on the wallboard screen,

real-time events architecture. Information

For critical statistics, alarms can be triggered when threshold counts, or time periods are reached. Alarms include color highlights,

in colorful and easy to read tiles.

maximized tile size, and audio alerts.

All this makes the Wallboard an indispensable tool to offer the highest level of service to your callers. Know the current number of calls and who has been waiting the longest. Be alerted right away when there are too many

**Amazon FireTV** 



Our dedicated Real-Time Wallboard application for Amazon FireTV takes the

ship costs are reduced and user training

minimized.

complication out of deploying a Wallboard.

By using a FireTV to drive the screen instead of a computer, implementation and owner-

Just link the application to a user on the system and select the Wallboard to display, it's that simple!

calls waiting in line.

**Visit Website** 

Karios Team

Keep Safe & Enjoy the Summer!



www.xarios.com

