

Quick & Easy Call Recording with Dimensions

Three reasons why customers like the solution



With Dimensions, resellers have gotten back on the call recording band wagon, offering a **flexible and economical solution** for their customers.

Here are the top 3 reasons for this success.

Quick & Easy Access

Dimensions enhances the call recording solution available with the PBX platform, beyond just being a storage solution.



The platform already records calls and stores them in either AWS or Google accounts; but there is no way for individual users to listen or download those call recordings.

Enter Dimensions, users can now access call recordings within various reports or from their desktop client's call history.

View all call activities and replay them as needed.

Businesses benefit from increased efficiency, higher productivity & better training.

Recordings can be downloaded for safe keeping or users can simply share the link with others.



Multi-Level Controls

With great flexibility, comes great responsibility.

To that end, we have introduced multi-level access controls.

Not only do we offer quick and easy call recording playback & download, but user access can be limited to either their own personal recordings, primary group recordings, all groups, or all call recordings.

Undoubtedly these controls are considered core for any call recording solution.

A Very Economical Solution

Beyond the PBX platform costs for call recording, storage costs are minimal as both AWS & Google charge cents/gig/month. Keep in mind that mp3 files are about 1mb per minute.

Add to that, our call recording playback & download features come standard, i.e. at no additional charge. This makes it an obvious choice for you and your customers.



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Best Wishes,

Xarios Team