

Uniquely Insightful Real-Time Wallboards

Fully customizable displays for all types of businesses



A Powerful Solution for a Wide Range of Business Applications



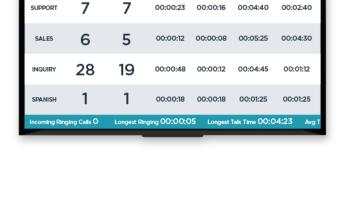
and formal contact centers alike. Complement that with its easy to deploy Amazon FireTV stick option

Dimensions Real-Time Wallboards have become very popular with a variety

of businesses. Customers appreciate its flexibility for basic ring groups

AVERAGE TALK TIME

00:00:52



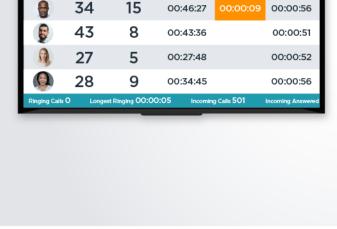
and you get a recipe for success.

Customers are deploying Real-Time Wallboards for their ring groups.

team's performance.

Ring Groups

They don't have queues or agents, but still require monitoring of their



TOTAL TALK TIME

00:34:17

OUTBOUND ANSWERED

6

33

Not only a great way to monitor individual performance but creates

for all to see.

User Statistics

a friendly rivalry among team members when their statistics are available

User statistics are displayed in Real-Time.



ANSWERED CURRENT TOTAL
CALLS TALK TIME TALK TIME

insights on agent staffing levels; along

Queues & Agents

In contact center environments.

with number of calls currently waiting and the longest one waiting in queue. Audio and visual alarms automatically help to ensure SLA commitments are being met.

Real-Time Wallboards provide critical



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Best Wishes, Karios Team

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