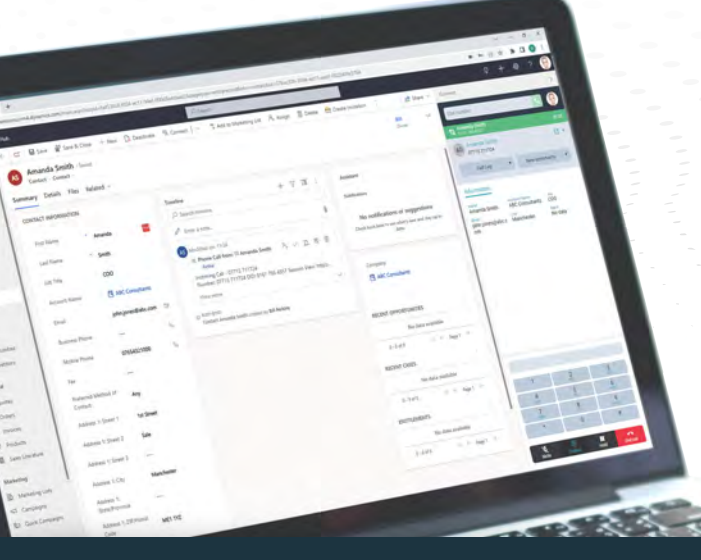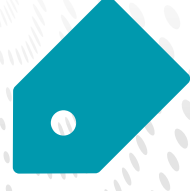# Xarios

DIMENSIONS

Release Update
March

Simple & Powerful All-In-One Solutions

Visit Website

Connect CRM
Softphone Promotion

We are excited to offer our **CRM softphone option free of charge** with every new CRM User subscription activated between **Feb 15th, 2023, to May 31st, 2023 (inclusive).**

Dimensions WebRTC softphone offers a powerful All-in-One solution for CRM users. Easy to use and simple to deploy, it's all you need to be as productive and efficient as possible - no need for a physical phone or another softphone on your computer. Whether in the office or working from home, Dimensions CRM plug-in with softphone empowers customer service teams with the call data they need, and all the call handling features they want, conveniently all within the same browser.

Latest Feature
New Call Cost Reports

Get a unique insight on your organizations spend with the new 'Call Cost' reports. Using customizable rate card, calls are automatically rated to provide unique views on your expenses, from a corporate, departmental or on an individual basis.

Latest Feature
New Calls by Service Number Report

Measure the performance of marketing campaigns or services using the new 'Calls by Service Number' report. By combining incoming DID data with outgoing calls presenting the same number, the performance of different services within your organisation can be easily monitored. An ideal solution for companies with multiple customer facing brands.

Before you go...

Additional Features

New 'Unanswered Call' columns allow users to clearly view the number of unanswered calls, including Total Unanswered Calls, Avg Unanswered Calls, etc...

Subscribe to service notifications from the Reseller Portal to get updates on service affecting issues and scheduled maintenance.

If you would like to download a copy of our newsletters, visit Xarios' website.

Visit Website

All the best,

Xarios Team