

RELEASE UPDATE | MARCH

Revolutionizing Data Analysis Dimensions Unveils Click-Through



From Live Data to Itemized Reports

live data insights to comprehensive reports with the newly introduced Click-Through to Reports feature. This enhancement eliminates manual searches, providing users with efficient

Dimensions Real-time Monitoring users can now seamlessly transition from

access to historical data directly from the real-time dashboard.

The key benefits of this feature include:









Users can make informed decisions by effortlessly navigating between real-time

insights and detailed historical reports, enhancing their overall experience.





on any tile that supports the feature, just hover the mouse over

Click-Through

Clicking on the icon will open a report showing the data used to calculate the tile statistic.

The 'Click-Through' icon is visible

the tile to see the menu option.

Dimensions

the underlying report data on:

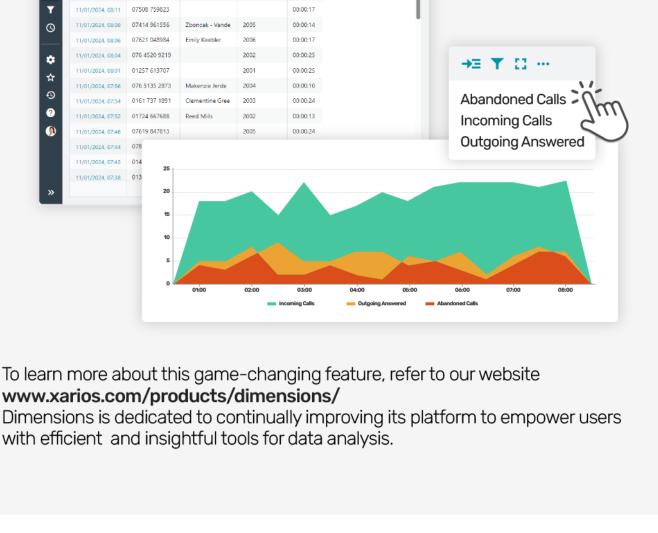
Edit Run Back (No Filter)

Multi-Stat Click-Through

Call List (Lost Calls) Outside Number | Caller ID Name Queue Number Ring Time 11/01/2024, 08:16 07908 014279 Osinski, Corwin 2001 00:00:08 11/01/2024, 08:13 07817 580532 Considine, Wats 2003

On a Multi-Stat List or Stats by Time Chart, selecting click-through will open

a sub menu from which you can select the specific statistic you would like to see



About us Dimensions Technologies is a communications SaaS provider **dedicated to**

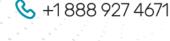
to thrive in the digital age. With a commitment to innovation and customer satisfaction, Dimensions Technologies is a reseller focused business offering unrivalled channel support.

delivering cutting-edge communication tools that empower businesses

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