

DIMENSIONS

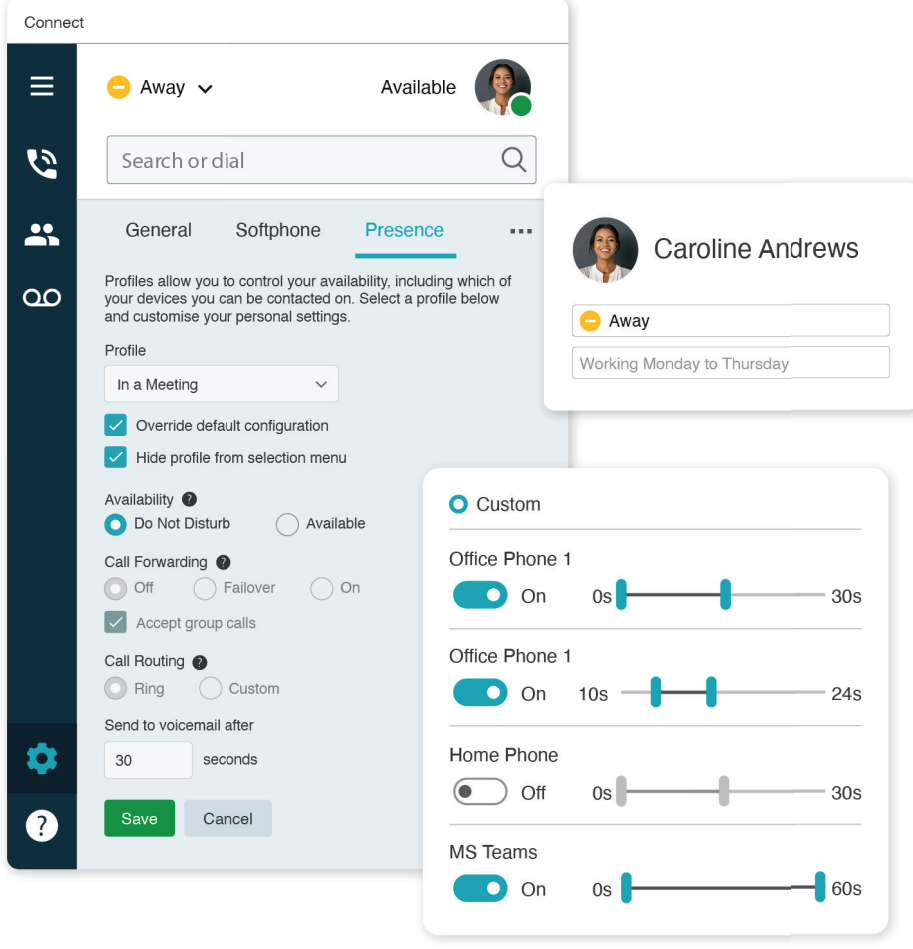
Release Update September

New Features, Benefits & Improvements

Connect Desktop

Presence Display Control

Building on the powerful and customizable profile feature, Dimensions provides the facility to hide those profiles not in use.



Simplifying and cleansing the interface to show only the profiles that are regularly used.



Enhanced Contact Number Display

The Connect client interface provides an enhanced view of your contacts by providing additional extension or external number detail in the contact display.



Plantronics Headset Support

Expanding on our supported hardware platform, Dimensions has now added support for the hugely popular Plantronics range of headsets.

Improving the soft-phone users experience by providing direct answering and clearing of the call from the headset itself.

Zoho CRM Integration

Introducing a new integration to our portfolio, emphasizing the same core feature set as our other CRM integrations, greatly improves user efficiency and productivity.



Screen Popping

Connect uses the caller's phone number to automatically load a matching Zoho record for improved efficiency.



Outbound Calls

Make calls by entering a number in the client directly or simply clicking on a phone number in the Zoho record.



Activity Creation

After a call is completed, Connect automatically creates a Zoho "Phone Call" activity against the matching record, as a detailed call log.

Best Wishes,

Xarios Team