

RELEASE UPDATE | SEPTEMBER

Introducing **Clio CRM** Integrated Softphone

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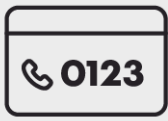
CLIO CRM INTEGRATION

Transform your practice management experience with integrated telephony

Connect CRM isn't just a softphone; it's a bridge linking your practice and clients.



By integrating with Clio Practice Management, law firms gain **unmatched benefits** for superior operations.



Screen Popping of Phone Calls

Automatically matches incoming calls with client records



Call History Embedded within Practice Management Software

Automated logging of telephone calls against contacts/matters



Click to Dial from Records

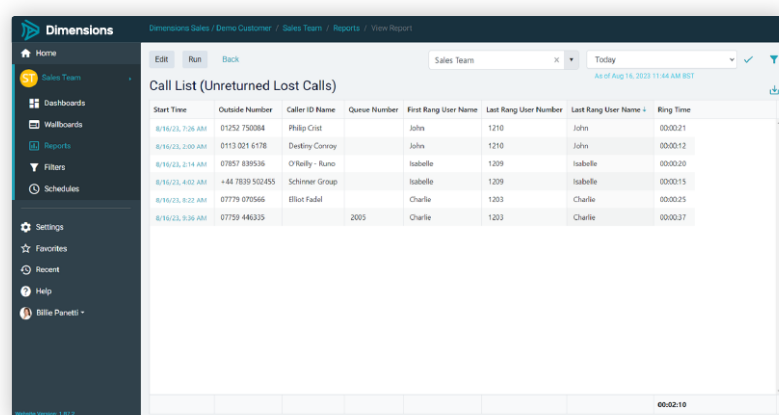
Initiate calls from Clio client records with a click

Embark on this **transformative journey** today. Elevate your practice with the power of Dimensions Connect CRM Client integrated seamlessly into Clio Practice Management software.

UNRETURNED LOST CALLS

Providing the tools to ensure your lost **calls never remain lost**

Missed calls are business opportunities lost - revenue, customer engagement, and loyalty are at stake. Use Dimensions Analytics to enhance communication systems and maximize interactions.



Total Visibility

Differentiate between missed and unreturned missed calls, minimizing unnecessary callback endeavors



Instant Availability

Up to date visibility of unreturned calls on the dedicated grid

Outside Number	Caller ID Name	Age	First Call
07610 212 806	John Smith	12:34:23	8/16/23, 2:52 AM
01555 543 771	Keisha Whittemoor	12:32:23	8/16/23, 2:54 AM
07690 125 639	Keisha Whittemoor	12:05:22	8/16/23, 3:21 AM
07602 229 519	Dedrick Friesen	10:58:18	8/16/23, 4:28 AM
07575 331 180	Alexanne Sipes	10:48:12	8/16/23, 4:32 AM



Real Time Interaction

Click to dial directly from the unreturned calls grid tile

Best Wishes,

Xarios Team